



Terms & Conditions: Panto For All Campaign

- 1. Eligibility:** Open to all charities and organisations supporting underserved children and families within the Midwest of Ireland, covering Clare, Limerick, and Tipperary.
- 2. Group Size:** Each organisation will be awarded up to a maximum of 40 tickets.
- 3. Supervision:** Anyone under the age of 18 must be accompanied by an appropriate adult (at least one adult for every 10 children).
- 4. Transport:** It is the responsibility of each group to organise their own transport to and from the event.
- 5. Pantomime Show Dates:** Tickets will be awarded for a show of UCH's choosing, which may include one of the following performances, subject to availability:

- Friday 2nd January 2026 @ 2pm (Relaxed Performance)
- Thursday 8th January 2026 @ 6.30pm
- Friday 9th January 2026 @ 10.00am
- Friday 9th January 2026 @ 6.30pm

6. Attendance and Punctuality: Groups should arrive on time for their scheduled show and must adhere to the timings to ensure smooth operations.

7. Safety Compliance: All participants must comply with safety regulations and guidelines as set by UCH.

8. Behaviour: Groups are expected to ensure that children are supervised at all times.

9. Cancellations: In case of cancellations, the organisation must notify the UCH Box Office on **061 331549 / support@uch.ie** at least 24 hours in advance.

10. Liability: The event organisers are not responsible for any injuries or accidents; it is advised that each group has its own insurance coverage.

11. Panel Decision: The decision of the panel is final. Representatives from University Concert Hall, Specsavers, and an independent panel member will make the final decisions on beneficiaries.

12. No Exchange: Tickets are non-transferable and cannot be exchanged for a cash value, or other UCH events.

13. Deadlines: Applications will close on Friday 24th October 2025.

Successful applicants will be notified by 14th November 2025.

By adhering to these simple guidelines, we can ensure a smooth and enjoyable experience for all participants.

Wishing you the very best of luck.